

Privacy Policy



Our contact details

Name: Hearts Collective CIC

Address: The Art House, Drury Lane, Wakefield, WF1 2TE

Phone Number: 07716390512

E-mail: heartscollectivewy@gmail.com.

The type of personal information we collect

We currently collect and process the following information:

- Names, email addresses, and phone numbers

How we get the personal information and why we have it

We have a legitimate interest in using the information that you have given us in order to keep you up to date with Hearts Collective and our work.

We will not share your information with any other parties.

You are able to remove your consent at any time. You can do this by contacting heartscollectivewy@gmail.com

How we store your personal information

Your information is securely stored via Mailchimp's contact services, which is protected by password.

We will keep your contacts details for 5 years unless you ask us to dispose of it sooner.

We will then dispose of your information by erasing all digital and physical records of your details.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at heartscollectivewy@gmail.com if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at heartscollectivewy@gmail.com.

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>